

LRBP 2019/20    PI Dashboard

Hinckley & Bosworth Borough Council													Cumulative 2019/20	Year-End 2019/20 Target	2018/19 Same month cumulative comparison
BENEFITS	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar			
In month: Right Time (days)	6.2	6.1	6.2	5.5	5.7	6.8	6.1	7.2	7.4	6.3	2.3	5.8	6.0	11	
Position for 2018/19	8.3	6.9	8.9	6.1	6.7	7.4	6.9	8.4	9.2	8.5	2.6	7.8			7.3
In month: New Claims (Days)	13.5	14.5	15.4	11.2	11.0	11.9	9.5	12.0	14.4	9.7	12.5	11.3	12.2	17	
Position for 2018/19	18.1	14.3	15.4	11.7	12.8	14.2	13.3	14.7	12.5	13.3	12.1	13.2			13.8
In month: Change Events (Days)	5.3	5.3	5.2	4.6	5.0	6.0	5.5	6.4	6.1	5.7	1.8	5.0	4.6	7	
Position for 2018/19	7.4	6.1	8.1	5.4	5.8	6.3	5.9	7.5	8.6	7.9	2.2	6.7			5.7
Right Time profiled in month target 19/20	8.3	6.9	8.9	6.1	6.7	7.4	6.9	8.4	9.2	8.5	2.6	7.8			
New Claims profiled in month target 19/20	18.1	14.3	15.4	11.7	12.8	14.2	13.3	14.7	12.5	13.3	12.1	13.2			
Change Events profiled in month target 19/20	7.4	6.1	8.1	5.4	5.8	6.3	5.9	7.5	8.6	7.9	2.2	6.7			
COUNCIL TAX	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar			
In Year (%)	10.9%	20.1%	29.2%	38.5%	47.6%	57.1%	66.3%	75.4%	84.6%	93.6%	96.0%	97.9%	97.9%	98.1%	
This years profiled target	11.0%	20.3%	29.4%	38.6%	47.8%	57.2%	66.4%	75.7%	84.7%	93.8%	96.2%	98.1%			
Position for 2018/19	11.0%	20.3%	29.4%	38.6%	47.8%	57.2%	66.4%	75.7%	84.7%	93.8%	96.2%	98.1%			
In Year Arrears Reduction (£)	£3.2m	£3.1m	£3.0m	£3.0m	£2.8m	£2.8m	£2.7m	£2.6m	£2.6m	£2.5m	£2.4m	£2.3m	£2.3m	INFO	
Position for 2017/18	£2.9m	£2.8m	£2.7m	£2.6m	£2.5m	£2.5m	£2.4m	£2.4m	£2.3m	£2.3m	£2.2m	£2.1m			
NON DOMESTIC RATES	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar			
In Year (%)	11.9%	20.6%	29.9%	38.9%	48.4%	57.9%	66.7%	75.2%	84.3%	93.5%	96.6%	98.5%	98.5%	98.8%	
This years profiled target	11.4%	21.1%	30.7%	39.3%	48.7%	58.2%	67.1%	75.5%	84.8%	93.6%	96.5%	98.8%			
Position for 2018/19	11.4%	21.1%	30.7%	39.3%	48.7%	58.2%	67.1%	75.5%	84.8%	93.6%	96.5%	99.2%			
Arrears Reduction (£m)	£0.35m	£0.38m	£0.34m	£0.28m	£0.24m	£0.22m	£0.21m	£0.22m	£0.28m	n/a	£0.20m	£0.17m	£0.17m	INFO	
Position for: 2018/19	£0.57m	£0.48m	£0.43m	£0.34m	£0.31m	£0.31m	£0.21m	£0.24m	£0.24m	£0.20m	£0.20m	£0.10m			
HOUSING BENEFIT DEBT	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar			
HB Overpayments outstanding at year end (Capita)	£1.4m	£1.4m	£1.4m	£1.4m	£1.3m	£1.3m	£1.3m	£1.3m	£1.3m	£1.3m	£1.3m	£1.2m	£1.2m	INFO	
Position for 2018/19	£1.5m	£1.5m	£1.5m	£1.5m	£1.5m	£1.5m	£1.4m	£1.4m	£1.4m	£1.4m	£1.4m	£1.4m			
HB Overpayments Recovered	3%	6%	9%	13%	15%	18%	20%	25%	27%	34%	35%	37%	37%	36%	
This years profiled target	5%	8%	11%	13%	16%	19%	21%	22%	26%	27%	30%	36%			
Position for 2018/19	4%	7%	10%	13%	16%	19%	22%	25%	25%	28%	30%	33%			
FRAUD	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar			
CTLS Sanctions gained	1	0	0	1	1	0	0	0	0	1	2	0	6	8	
This years profiled target	0	0	0	1	1	1	1	1	0	1	0	0			
Position for 2018/19	0	2	0	1	1	0	0	2	1	0	1	0	8		

Harborough District Council													2019/20	Year -End 2019/20 target	2018/19 Same month cumulative comparison
BENEFITS	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Cumulative		
In month: Right Time (days)	5.7	5.3	6.1	5.6	4.6	5.9	5.9	6.8	6.9	6.7	2.3	5.9	5.7	11	
Position for 2018/19	8.9	6.9	8.6	7.0	7.8	6.7	8.0	8.9	10.1	9.1	2.7	7.9			7.7
In month: New Claims (Days)	13.6	14.8	12.0	12.1	10.0	9.9	10.8	10.5	13.7	12.0	9.6	12.1	11.8	17	
Position for 2018/19	17.4	15.7	20.3	15.8	17.3	14.9	17.5	15.5	16.6	16.8	12.7	16.3			16.4
In month: Change Events (Days)	4.9	4.5	5.1	4.6	3.9	5.4	5.1	6.2	5.8	5.7	2.0	5.1	4.4	7	
Position for 2018/19	7.6	5.9	7.4	5.8	6.0	5.5	6.9	8.1	9.1	8.0	2.3	6.1			5.8
Right Time profiled in month target 19/20	8.9	6.9	8.6	7.0	7.8	6.7	8.0	8.9	10.1	9.1	2.7	7.9			
New Claims profiled in month target 19/20	17.4	15.7	20.3	15.8	17.3	14.9	17.5	15.5	16.6	16.8	12.7	16.3			
Change Events profiled in month target 19/20	7.6	5.9	7.4	5.8	6.0	5.5	6.9	8.1	9.1	8.0	2.3	6.1			
COUNCIL TAX	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar			
In Year (%)	11.1%	20.4%	29.6%	38.9%	48.1%	57.4%	66.8%	75.8%	84.7%	93.8%	96.3%	98.4%	98.4%	98.6%	
This years profiled target	11.2%	20.6%	29.8%	39.0%	48.3%	57.6%	67.1%	76.1%	85.0%	94.2%	96.6%	98.6%			
Position for 2018/19	11.2%	20.6%	29.8%	39.0%	48.3%	57.6%	67.1%	76.1%	85.0%	94.2%	96.6%	98.6%			
Arrears Reduction (£m)	£2.3m	£2.2m	£2.2m	£2.0m	£2.0m	£1.9m	£1.9m	£1.9m	£1.8m	£1.8m	£1.6m	£1.6m	£1.6m	INFO	
Position for 2018/19	£2.1m	£2.0m	£1.9m	£1.9m	£1.8m	£1.8m	£1.7m	£1.7m	£1.7m	£1.6m	£1.6m	£1.6m			
NON DOMESTIC RATES	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar			
In Year (%)	10.2%	19.2%	28.9%	39.0%	47.5%	56.8%	65.8%	74.5%	82.9%	92.4%	96.0%	99.1%	99.1%	99.2%	
This years profiled target	10.6%	19.6%	28.7%	37.6%	46.5%	55.1%	64.0%	74.1%	82.6%	91.9%	95.9%	99.2%			
Position for 2018/19	10.2%	20.1%	29.1%	38.2%	46.6%	55.8%	65.5%	74.1%	82.6%	91.9%	96.6%	99.3%			
Arrears Reduction (£m)	£0.31m	£0.28m	£0.25m	£0.32m	£0.16m	£0.21m	£0.29m	£0.27m	£0.25m	n/a	£0.12m	£0.09m	£0.09m	INFO	
Position for 2018/19	£0.17m	£0.14m	£0.11m	£0.08m	£0.10m	£0.09m	£0.06m	£0.08m	£0.08m	£0.06m	£0.06m	£0.04m			
HOUSING BENEFIT DEBT	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar			
HB Overpayments outstanding at year end (Capita)	£0.90m	£0.87m	£0.86m	£0.85m	£0.84m	£0.84m	£0.84m	£0.86m	£0.86m	£0.84m	£0.83m	£0.82m	£0.82m	INFO	
Position for 2018/19 (£m)	£0.96m	£0.95m	£0.94m	£0.93m	£0.92m	£0.90m	£0.89m	£0.91m	£0.91m	£0.93m	£0.91m	£0.90m			
HB Overpayments Recovered	3%	6%	9%	12%	14%	16%	18%	21%	23%	26%	27%	31%	31%	31%	
This year sprofiled target	3%	5%	8%	10%	13%	16%	18%	21%	24%	24%	27%	31%			
Position for 2018/19	5%	9%	12%	15%	17%	20%	22%	25%	27%	30%	33%	35%			
FRAUD	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar			
CTLS Sanctions gained	0	1	0	0	0	1	1	2	1	0	0	0	6	6	
This years profiled target	0	0	0	1	1	1	1	1	0	1	0	0			
Position for 2018/19	2	1	2	2	0	1	1	0	0	1	0	1	11		

North West Leicestershire District Council													2019/20	Year End 2019/20 target	2018/19 Same month cumulative comparison
BENEFITS	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Cumulative		
In month: Right Time (days)	5.8	5.7	6.4	5.8	5.4	7.2	6.0	6.9	7.7	7.4	2.7	5.6	6.0	11	
Position for 2018/19	9.6	7.5	9.4	7.6	7.8	7.7	7.8	8.8	9.7	7.5	2.4	7.5			7.8
In month: New Claims (Days)	12.5	14.7	15.0	12.4	11.2	13.8	11.4	12.5	16.2	13.6	13.0	13.3	13.3	17	
Position for 2017/18	17.3	16.0	18.9	15.0	14.5	14.9	15.4	13.9	17.2	14.5	11.9	13.0			15.4
In month: Change Events (Days)	5.3	4.7	5.4	4.9	4.7	6.2	5.2	6.0	6.3	6.3	2.2	4.6	4.7	7	
Position for 2017/18	8.7	6.7	8.3	6.6	6.7	6.8	6.5	8.2	8.7	6.7	2.1	6.6			6.1
Right Time profiled in month target 17/18	9.6	7.5	9.4	7.6	7.8	7.7	7.8	8.8	9.7	7.5	2.4	7.5			
New Claims profiled in month target 17/18	17.3	16.0	18.9	15.0	14.5	14.9	15.4	13.9	17.2	14.5	11.9	13.0			
Change Events profiled in month target 17/18	8.7	6.7	8.3	6.6	6.7	6.8	6.5	8.2	8.7	6.7	2.1	6.6			
COUNCIL TAX	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar			
In Year (%)	10.2%	19.5%	28.5%	38.0%	47.0%	56.0%	65.4%	74.5%	83.7%	92.7%	95.4%	97.6%	97.6%	97.8%	
This years profiled target	10.3%	19.6%	28.7%	37.9%	47.1%	56.1%	65.3%	74.5%	83.6%	92.9%	95.6%	97.8%			
Position for 2018/19	10.3%	19.6%	28.7%	37.9%	47.1%	56.1%	65.3%	74.5%	83.6%	92.9%	95.6%	97.8%			
Arrears Reduction (£m)	£3.6m	£3.4m	£3.4m	£3.3m	£3.2m	£3.1m	£3.0m	£3.0m	£2.9m	£2.8m	£2.8m	£2.7m	£2.7m	INFO	
Position for 2018/19	£3.3m	£3.2m	£3.1m	£3.0m	£2.9m	£2.8m	£2.8m	£2.7m	£2.7m	£2.6m	£2.5m	£2.4m			
NON DOMESTIC RATES	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar			
In Year (%)	10.0%	19.1%	32.0%	40.4%	48.3%	57.8%	65.7%	74.0%	84.1%	92.5%	96.5%	99.2%	99.2%	99.0%	
This years profiled target	10.6%	20.8%	29.0%	39.8%	47.4%	56.1%	66.3%	75.5%	84.2%	92.7%	95.8%	99.0%			
Position for 2018/19	10.6%	20.8%	29.0%	39.8%	47.4%	56.1%	66.3%	75.5%	84.2%	92.7%	95.8%	99.1%			
Arrears Reduction (£m)	£0.42m	£0.39m	£0.57m	£0.57m	£0.55m	£0.51m	£0.46m	£0.60m	£0.49m	n/a	£0.32m	£0.25m	£0.25m	INFO	
Position for 2018/19	£0.51m	£0.57m	£0.53m	£0.33m	£0.37m	£0.30m	£0.27m	£0.26m	£0.26m	£0.33m	£0.32m	£0.27m			
HOUSING BENEFIT DEBT	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar			
HB Overpayments outstanding at year end (Capita)	£1.3m	£1.3m	£1.2m	£1.2m	£1.2m	£1.2m	£1.2m	£1.2m	£1.2m	£1.2m	£1.2m	£1.2m	£1.2m	INFO	
Position for 2018/19	£1.4m	£1.4m	£1.4m	£1.3m	£1.3m	£1.4m	£1.3m	£1.3m	£1.3m	£1.3m	£1.3m	£1.3m			
HB Overpayments Recovered	4%	8%	11%	15%	18%	20%	24%	26%	27%	29%	31%	33%	33%	34%	
This years profiled target	4%	8%	11%	16%	19%	20%	23%	24%	26%	29%	31%	34%			
Position for 2018/19	4%	7%	10%	13%	16%	19%	21%	23%	25%	28%	30%	32%			
FRAUD	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar			
CTLS Sanctions gained	0	1	0	2	1	0	0	1	1	1	2	0	9	6	
This years profiled target	0	0	0	1	1	1	1	1	0	1	0	0			
Position for 2018/19	0	2	1	0	1	1	0	0	2	1	0	2	10		